

Customer Complaint Form

1. Customer details

Title (Mr, Mrs, etc)		Family name (surname)		Given names	
Mr		Bailey		Adam	
Street address		Suburb		Postcode	
124 Brooke Street		Palmwoods		4569	
Home telephone number		Business telephone number		Mobile telephone number	
				0422 497 564	
Email address (if applicable)					

2. Details of other person or supplier involved in this complaint

Name	
Claudia Frohn	
Street address	Suburb
124 Brooke St Honeyeater place	B11 B11
Home telephone number	Business telephone number
Mobile telephone number	
0422 0456 366 186	
Email address (if applicable)	
claudia.frohn@gmail.com	

3. Details of goods or services supplied to the customer

Date of purchase or service
11 / 4 / 19

Description of the goods or service including make, model, type of service, purchase method, etc.

2008 44 television 16 inch ultra HD # 32LA300

Brought with speakers, paid by cash \$769.00 full price.

4. Details of what the customer complaint is

Customer came in about faulty product, as employee told the customer that he wanted a replacement but was refused by ~~employee~~ ^{manager} he has now approached a manager to complain about faulty product & rude employee. He originally wanted a replacement but ~~employee~~ it was not granted due to non compliance of the ~~store~~ ^{warranty} agreement. He is now seeking a refund of the product & formally complaining about an attitude of an employee for the retail.

Office use only

Complaint received by	Date received	In person ☐
	/ /	In writing ☐
Action taken or required		
Date action completed	Signature	
/ /	X	