

Candidate Details

Assessment – BSBCUS301: Deliver and monitor a service to customers

The learners must complete the following activities and hand them into you for marking. This forms part of the learner's assessment for BSBCUS301: Deliver and monitor a service to customers. The initial activities are formative – the Skills and Knowledge and Major Activities are summative but all should show the learner's knowledge of the unit. The activities should be completed in a suitable environment, whether that is a classroom, training environment or an appropriate workplace location.

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Declaration

I declare that no part of this assessment has been copied from another person's work with the exception of where I have listed or referenced documents or work and that no part of this assessment has been written for me by another person.

Signed:



Date: 10th March 2017

If activities have been completed as part of a small group or in pairs, details of the learners involved should be provided below:

This activity workbook has been completed by the following persons and we acknowledge that it was a fair team effort where everyone contributed equally to the work completed. We declare that no part of this assessment has been copied from another person's work with the exception of where we have listed or referenced documents or work and that no part of this assessment has been written for us by another person.

Learner 1:

Signed:

Learner 2:

Signed:

Learner 3:

Signed: