

Candidate Details

Assessment – BSBCMM301: Process customer complaints

Please complete the following activities and hand in to your trainer for marking. This forms part of your assessment for BSBCMM301: Process customer complaints.

Name: Rani Doyle

Address: 94 Bald Hills Rd

Bald Hills

Email: rani_doyle@hotmail.com

Employer: Securcom

Declaration

I declare that no part of this assessment has been copied from another person's work with the exception of where I have listed or referenced documents or work and that no part of this assessment has been written for me by another person.

Signed: _____



Date: 9th February 2017

If activities have been completed as part of a small group or in pairs, details of the learners involved should be provided below:

This activity workbook has been completed by the following persons and we acknowledge that it was a fair team effort where everyone contributed equally to the work completed. We declare that no part of this assessment has been copied from another person's work with the exception of where we have listed or referenced documents or work and that no part of this assessment has been written for us by another person.

Learner 1: _____

Signed: _____

Learner 2: _____

Signed: _____

Learner 3: _____

Signed: _____