

BSBPMG519

MANAGE PROJECT STAKEHOLDER ENGAGEMENT

PRACTICAL ASSESSMENT INSTRUCTIONS

- The following practical assessment will require the participant to complete work related activities.
- Observations will be conducted of the participant's work to determine whether they display sufficient practical skills and knowledge.
- Please fill in the details below, providing your name, signature and date of assessment.
 - Your signature acknowledges that the assessor provided clear instructions and the participant understood what was required to complete this assessment.
- The assessor may substitute a Practical Task with another task of equal value.
 - Alternate tasks must be fully documented by the assessor.

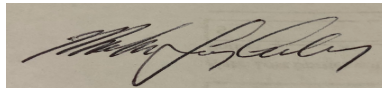
Participant name Anthony MacSweeney

Participant signature



Assessor name Mark Schierhuber

Assessor signature



Date 20/06/2020

Number of tasks	Number of tasks completed	Satisfactory?	
		Yes	No
1		☒	☐

ASSESSOR COMMENTS

Anthony shows evidence of identifying stakeholders in the use of a Stakeholder Identification Chart

Stakeholder Interests have been identified

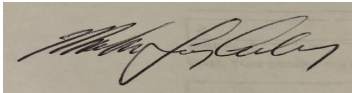
Stakeholder hierarchy and needs have been identified, also in the same chart/matrix
Roles and needs of stakeholders, along with communication plans have been identified

Regular meetings have been conducted with Stakeholders to ensure that their concerns are addressed and for to maintain the controlling role in the project

By utilising various matrices, Anthony has identified and addressed the how best to communicate with and manage his projects, whilst mitigating the risk of Stakeholder interference and or dissatisfaction

BSBPMG519

MANAGE PROJECT STAKEHOLDER ENGAGEMENT

Practical Task 1	
Description of task: A suitable observer is to verify the participant's ability to manage stakeholder relationships. These tasks may be simulated or real. The participant is to gather evidence of how they have completed each component of the Practical Task, which is to be submitted with this Practical Assessment sheet. The observer is to provide detailed comments on the tasks completed by the participant. The assessor is to verify the observer's comments in the Assessor Comments section, and provide the Practical Assessment outcome on the front cover of this document.	
Resources required: Project documentation.	
Assessment of task	
Name of participant:	Anthony MacSweeney
Name of observer:	Mark Schierhuber
Role of observer (Confirm suitability to sign)	General Manager & Project Manager
Email address of observer	mark_schierhuber@outlook.com
Signature of observer:	
Date:	Click here to enter a date.
When completing the task, did the participant:	Tick if satisfactorily completed. Provide comments if left unticked.
1 Identify and address stakeholder interests	
1.1A. Identify stakeholders relevant to project objectives.	☒
1.1B. Segment stakeholder interests and determine forms of engagement	☒
1.1C. Consider interests of stakeholders when considering and advising on project management issues.	☒
1.1D. Identify and implement actions to address differing interests where required.	☒
2 Manage effective stakeholder engagement	
1.2A. Support development of team members' interpersonal skills in effective stakeholder engagement.	☒
1.2B. Distribute team work effectively to ensure defined project roles are followed.	☒
1.2C. Identify and clarify stakeholder behavioural expectations, where required.	☒
1.2D. Openly lead stakeholder performance reviews.	☒
1.2E. Identify and address individual development needs and opportunities to support stakeholder engagement.	☒

3 Manage stakeholder communications	
1.3A. Determine and document stakeholder communication needs.	☒
1.3B. Ensure relevant stakeholders agree to communication method, content and timing of engagement.	☒
1.3C. Communicate information as planned and in line with authority levels, identifying and addressing variances.	☒
The participant's performance was: ☒ Satisfactory ☐ Not Satisfactory	

OBSERVER COMMENTS

Anthony has developed and utilised various forms, charts and matrices to manage stakeholders and communicate effectively with them to manage risk of dissatisfaction.

Anthony has conducted regular meetings with stakeholders to review and discuss performance v plan and address any issues as they may arise.

Anthony's team are made aware of key Stakeholders and their roles through informal daily project meetings.

Anthony's current projects have been managed and completed using the same methodologies and have met Stakeholder expectations