

BSBLDR403

LEAD TEAM EFFECTIVENESS

Practical Task 1 (2X)		
Description of task: On two (2) occasions, a suitable observer is to verify the participant's ability to lead team effectiveness, including: - Developing a team work plan that provides – - Documentation of how it was generated and how it will be monitored - Incorporation of innovation and productivity measures - Communicating with team members and management to – - Identify and establish the team purpose, roles, responsibilities, goals plans objectives - Consult, encourage, support and provide feedback - Model team leadership behaviours and approaches - Resolve problems The participant is to gather evidence of how they have completed each component of the Practical Task, which is to be submitted with this Practical Assessment sheet. Evidence to be submitted may include: - Meeting minutes (e.g. subcontractor meeting, HSE committee meeting) The observer is to provide detailed comments on the tasks completed by the participant. The assessor is to verify the observer's comments in the Assessor Comments section, and provide the Practical Assessment outcome on the front cover of this document.		
Resources required: Nil		
Assessment of task		
Name of participant:	Kristina Saedder	
Name of observer:	Wayne Ahrens	
Role of observer (Confirm suitability to sign)	Regional Manager PBS Building QLD	
Email address of observer	Wayne.ahrens@pbsbuilding.com.au	
Signature of observer:		
Date:	22/11/2019	
When completing the task, did the participant:	Tick if satisfactorily completed. Provide comments if left unticked.	
	1 st Occasion	2 nd Occasion
1.A. Lead and consult with the team to document work plan, incorporating: - Team purpose, roles, responsibilities, goals, plans and objectives - Innovation and productivity measures - Notes on how the work plan was generated and how it would be monitored	☒	☒
1.B. Lead team to develop cohesion, including: - Providing opportunities for input of team members into planning, decision making and operational aspects - Encouraging and supporting team members to take responsibility for own work and to assist each other - Providing feedback to team members to encourage, value and reward individual and team efforts and contributions	☒	☒

1.C. Participate in and facilitate work team, including: - Leading and supporting team members in meeting expected outcomes, through delegation and work allocation - Actively encouraging team members to participate in and take responsibility for team activities and communication processes - Giving the team support to identify and resolve problems, issues and concerns - Acting as a role model to enhance the organisation's image	☒	☒
1.D. Maintain open communication by passing information from management to the team and vice versa (including issues, concerns and problems) and ensuring follow-up action was taken.	☒	☒
The Participant's performance was: ☒ Satisfactory ☐ Not Satisfactory		

OBSERVER COMMENTS

Independant Living units - refurbishment works - 12 months contract
Kristina role is Construction Administator.
Kristina has lead the administartion process and developed an excel price table which enables the construction team to provide a price for refurbishment works to our client on a real time basis, this enables us as the builder to change instantly to meet clients requirements.
Kristina is in contact daily with our Site Staff so to ensure if there are changes needed to price table they are delt with so that there objectives as well as the clients are met.

Kristina is also the driver behind PBS new web based admin platforms over the last 12 month, she continues to self train and consults with staff at a group level and manages in house training.
Kristina is a leader in this space of our business certainly not a follower.