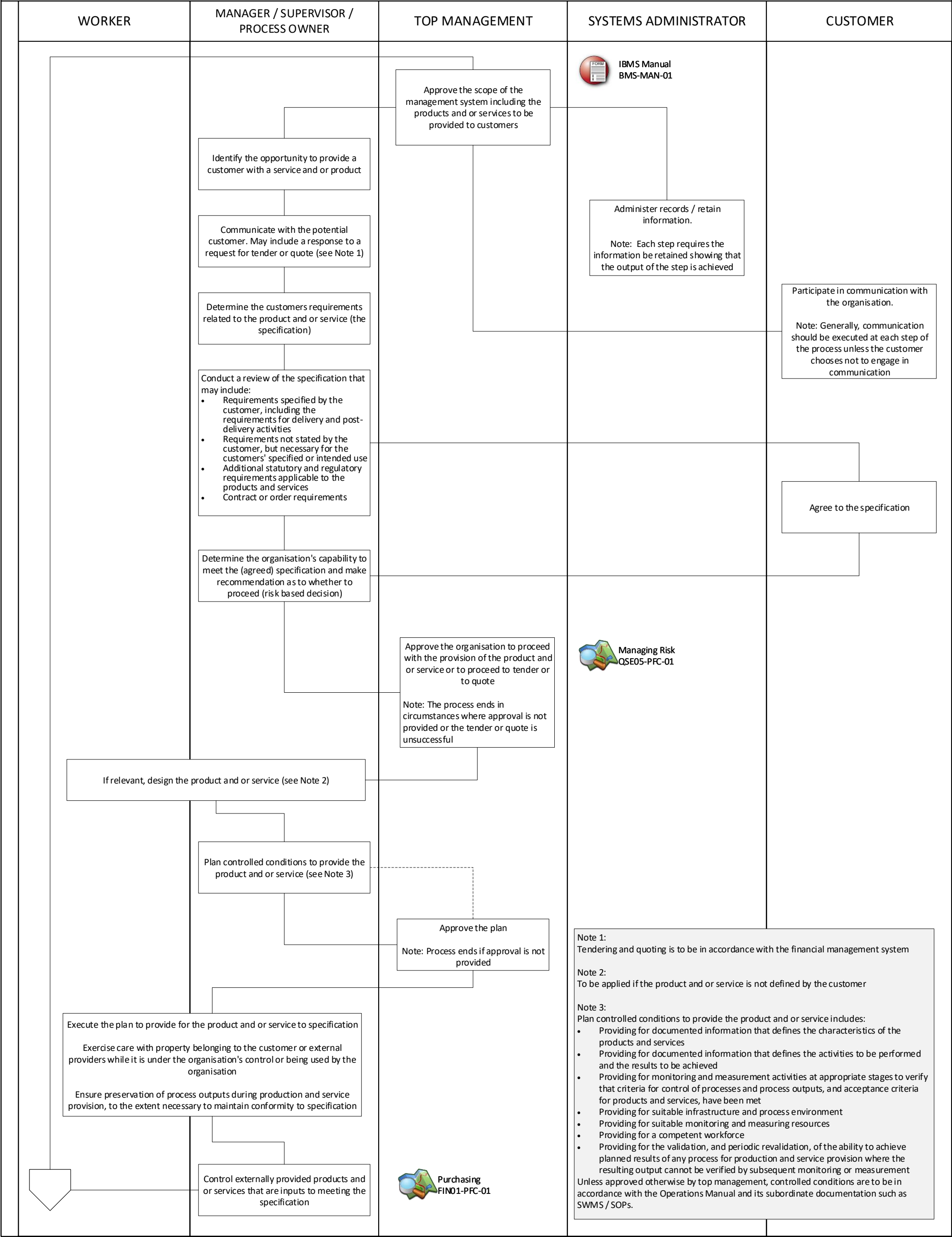


PROVISION OF PRODUCTS AND SERVICES

Purpose: To define the systematic process associated the provision of a product or service to a customer in accordance with a particular specification



Note: Each action step within a 'swim lane' in the flow chart below represents a delegation, role and or responsibility approved by top management for the appointment listed in the top axis. An individual person may fulfil multiple appointments. A reference to 'worker' may include an employee, a contractor or subcontractor, an employee of a contractor or subcontractor, an employee of a labour hire company, an outworker, an apprentice or trainee, student gaining work experience or a volunteer.



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A. GABRIELLI
CONSTRUCTIONS

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