

Customer Complaint Form

1. Customer details

Title (Mr, Mrs, etc)	Family name (surname)	Given names
Mrs	Smith	Joanne may
Street address	Suburb	Postcode
6 lane dr	Nambour	4560
Home telephone number	Business telephone number	Mobile telephone number
5476 2881	0421 2191	0411 1111
Email address (if applicable)		

2. Details of other person or supplier involved in this complaint

Name		
Lucy Bassett		
Street address	Suburb	Postcode
35 porri Rd	Kureepa	7560
Home telephone number	Business telephone number	Mobile telephone number
x x x x x x	x x x x x x	041205666
Email address (if applicable)		
LBass20@eq.edu.au		

3. Details of goods or services supplied to the customer

Date of purchase or service
10/4/17
Description of the goods or service including make, model, type of service, purchase method, etc.
2008 LA Television 16 inch ultra HD #32LG300
Bought with speakers, paid cash \$800.00

4. Details of what the customer complaint is

2008 LA Television, Turned on fine the first day but tried again on 11/4/17 and tv appeared with blue screen and black lines. Attempted to turn off and on several times but never fixed.

Office use only

Complaint received by	Date received	In person ☒
Nicole Grigg	12/4/17	In writing ☐
Action taken or required		
Date action completed	Signature	
13/4/17	X [Signature]	