

1.E. Establish site access arrangements with the client.	☒	☒
1.F. Effectively communicate using the following methods: - Verbally using language/concepts appropriate to cultural differences - Non-verbal communication - Active listening and responding to client questions	☒	☒
The participant's performance was: ☐ Satisfactory ☐ Not Satisfactory		

OBSERVER COMMENTS

Lorna has discussed any planning permissions or industry approvals and insurances required with the client prior to starting construction - Lorna has also explained timeframes and programming for different trades. Throughout this time, Lorna has discussed possible delays and lead times due to the impact of covid 19 (transport and manufacturing). Lorna has arranged site access for the client and discussed site establishment requirements and basic HSE requirements for trades.