

Customer Complaint Form

1. Customer details

Title (Mr, Mrs, etc)		Family name (surname)		Given names	
Mr		Longbottom		David	
Street address					
134 broke avenue					
Home telephone number		Business telephone number		Suburb	
				Logan	
Postcode		3473			
Home telephone number					
0412 899 20					
Email address (if applicable)					
clongbottom@gmail.com					

2. Details of other person or supplier involved in this complaint

Name		
Keaton Jones		
Street address		
11 bevedere place		
Suburb		Postcode
Maroochysriver		2412
Home telephone number		Mobile telephone number
0412112984		
Email address (if applicable)		
keatoncharlesjones@gmail.com		

3. Details of goods or services supplied to the customer

Date of purchase or service
4/10/19
Description of the goods or service including make, model, type of service, purchase method, etc.
Panasonic 32" HD LED LCD TV #724950D, paid by card \$309

4. Details of what the customer complaint is

customer first complained the TV wouldn't turn on. I asked if he had a warranty, checked and discovered he didn't. he requested to see the manager and became aggressive, the manager tried to calm him down but eventually security had to be called

Office use only

Complaint received by	Date received	In person ☐
	/ /	
Action taken or required	In writing ☐	
Date action completed	Signature	
/ /	X	